

COVID-19 MOH Staff Briefings

Post Session Report

Palau Ministry of Health

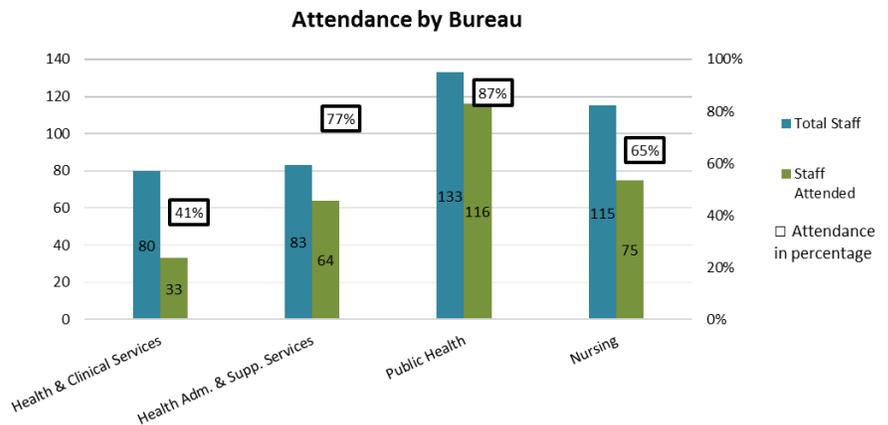


Overview of COVID-19 Sessions

Based on the results of an MOH Community Readiness Assessment conducted by the MOH EOC Safety Officer in April 2020, it was determined the MOH staff needed more awareness raising. To address this issue, the PIO and Safety Officer re-implemented the MOH staff briefings to increase knowledge of the issue among MOH employees. Based on the participant attendance sheets it showed that more than half of the staff from each of the Bureau attended the sessions except for the Bureau of Health & Clinical Services. After each session, a short post-test (5 questions) was given to gauge awareness levels from the participants. An open-ended question at the end asked for feedback on strengths and weaknesses of the sessions.

The PIO Team scheduled 30 sessions in total.

- Total of 305 attended the MOH COVID-19 Update sessions
 - ✓ 288 MOH staff
 - ✓ 17 Contract workers for G&N
- 290 completed the evaluation
 - ✓ 273 MOH staff
 - ✓ 17 Contract workers for G&N

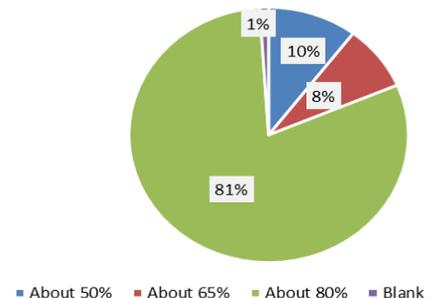


Post Test Results

1. What percent of people will usually have mild symptoms and recover from COVID-19?

- 81% of the participants said that about 80% of the people who have mild symptoms and recover from COVID-19.
- 10% said about 50%
- 8% said about 65%

Percentage with mild symptoms and recover from COVID-19



2. Two (2) main ways COVID-19 spreads.

Table on the right shows the four options which were provided. Participants were to select two ways in which COVID-19 is spread. 79% of the participants selected #2 and #4 as their response (correct answers).

1	Eating food contaminated with COVID-19 Virus
2	Touching contaminated objects/surface and touching mouth, nose, or eyes
3	Contact with animals infected with COVID-19
4	Through close contact with people infected with COVID-19

There were some participants who only selected one answer when the evaluation asked for two ways COVID-19 spreads.

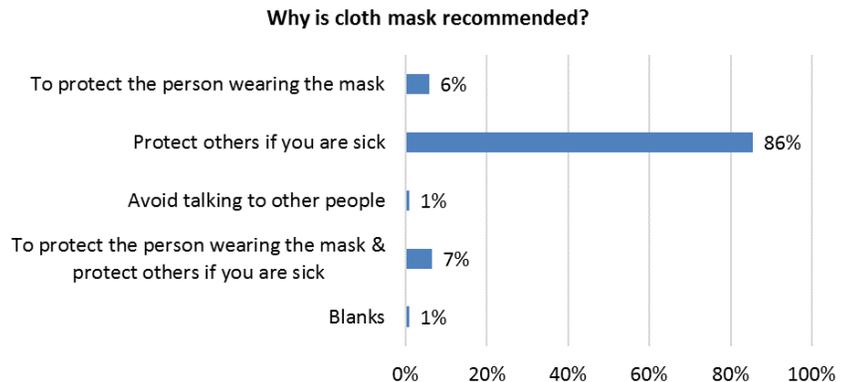
➤ Touching contaminated objects/surfaces and touching mouth, nose or eyes	12.1%
➤ Through close contact with people infected with COVID-19	6.9%
➤ All	0.3%
➤ Eating food contaminated with COVID-19 virus	0.3%

3. Antibiotics are effective in preventing and treating COVID-19. (True or False)

- 97% False
- 2% True
- 1% Blanks

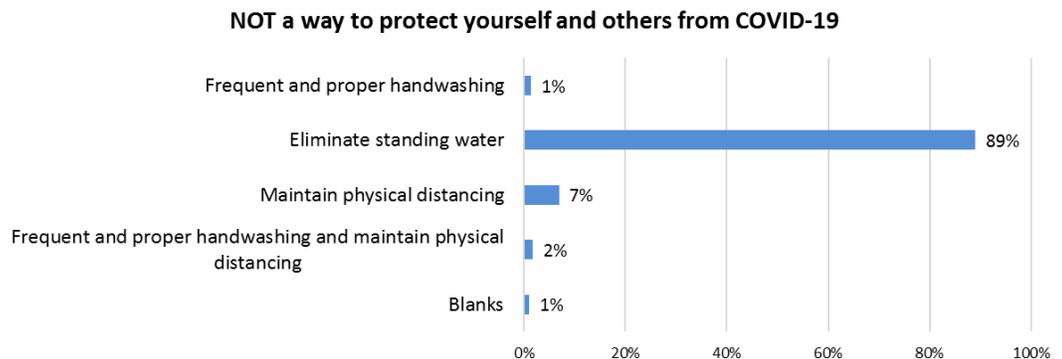
4. Why is wearing cloth masks recommended?

- 86% said to protect others if you are sick
- 6% said to protect the person wearing the mask
- 1% said to avoid talking to other people
- 7% selected two options which were to protect others if you are sick and to protect the person wearing the mask



5. Which of the following is NOT a way to protect yourself and others from COVID-19?

- 89% said eliminating standing water is NOT a way to protect yourself and others from COVID-19 (correct answer).



6. Please comment on how we can improve this presentation.

STRENGTHS

- ✓ Majority of the participants said the presentation was excellent, good, loud and clear, informative, clearly or easily understood, factual and resourceful.
- ✓ Thorough explanation that us understand everything we need to know about COVID-19.
- ✓ Freebies and post-test effective
- ✓ Continue to do your presentation, continue awareness, continue with the updates, continue to educate community/public, do workshop to all workers at MOH.
- ✓ From your presentation it tells me that the hospital is ready and well prepared.
- ✓ Frequent CE to learn more about COVID-19, able to provide complete info on topics.
- ✓ Frequent training in new update on COVID-19 monthly or bi-weekly.
- ✓ Tow presenters is good. Well knowledgeable with topic. 1hr is perfect.

WEAKNESS

- ✓ A little to rushed, need more information, need real training, need to revise-some information not accurate, get update numbers, update information, more valid websites to eliminate false news on media.
- ✓ Use common words, Pre and post next time.
- ✓ Update slides, update information, using not updated numbers (data).
- ✓ Recommendation to update=11 as of 5/20. Quarantine sites are designated for "traveling passengers" not for people who may be sick. Thank you.
- ✓ To stop having the training. If we stop then people will be forgetting.
- ✓ Maintain physical distance and improve the presentation
- ✓ Translation from English to Palauan
- ✓ Miscommunication, from public so make time to go around island for education
- ✓ Maybe it would be a good as an activity show easily we can spread germs without realizing it.
- ✓ Just put up a thank you note at the end so that we know were done.
- ✓ Add transmission risk to include betelnut chewers/users. Remind to was with soap and water if bought from stores prior to use. Sulang
- ✓ Demonstrate how to use mask properly
- ✓ Include some videos for attention getter
- ✓ Limit text to make it more visual, more colors, pictures to make presentation lively.
- ✓ Always out of mask
- ✓ When presented in the afternoon, it can seem to drag largely because attendees may be sleepy.
- ✓ ***You all talking about prevention but beside that why don't you ever thought about the ALL MOH workers about their benefits if once there's a positive case of COVID at MOH. WHY?***

Other comments listed under strengths and weakness which were more on the preventive measures rather than ways to improve presentation:

- ✓ Continue briefing on PA System about some reminder like handwashing.
- ✓ Keep up the great work PIO Team, and Gusty is awesome, well understood.
- ✓ The best communication with your supervisor.
- ✓ Always know how to protect ourselves and family and others.
- ✓ Keep reminding everybody for this information to protect them.
- ✓ Continue to close the border
- ✓ Encourage handwashing, social distancing, physical distancing. Distribute information.
- ✓ Every day exercise, follow instruction stay home if you are sick and avoid going around when sick
- ✓ Minimize the all way to protect ourselves and our close border
- ✓ Prevention from getting infect, re enforce COVID-prevention
- ✓ Stress about the myths that is not true
- ✓ Stay safe and stay home.
- ✓ We need to protect ourselves.