



Republic of Palau

Ministry of Health

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PUBLIC SERVICE ANNOUNCEMENT

April 13, 2020

The Ministry of Health would like to remind the public of the following measures that were implemented at Belau National Hospital on March 17, 2020, in response to the COVID-19 pandemic. This is to lessen the traffic at the Hospital to minimize exposure and prevent the spread of COVID-19.

- IN-PATIENT VISITING HOURS are now limited to one (1) hour per day, from 6:00 pm – 7:00 pm only.
- All in-patients are allowed one (1) caretaker at any given time. Visitors may only visit the patient during visiting hours, one at a time.
- No children under the age of 15 are allowed in the wards, or within the premises unless seeking or receiving medical care.
- Strictly NO outside food allowed in the wards.
- Limit the number of family members in the wards in the event of a death of a family member; only five (5) family members will be allowed.
- All non-urgent clinics have been reduced or cancelled. Call your doctor or the BNH OPD at 488-2555 during working hours for more information, or the Emergency Room at 488-2558 after hours.
- For refills, patients can call the Pharmacy during working hours at 488-8780. Have available your hospital number and the name of your medication. Refills can be ready for pick up the next day at 3pm.
- Health screening is now implemented at the Hospital. Health care workers will screen all visitors and give instructions.
- Loitering is not permitted at any and all MOH facilities.

For more information about COVID-19, contact the MOH Hotline at **488-0555**. If you are showing symptoms of COVID-19, please call the OPD at **488-2555** during working hours or the ER at **488-2558** (after working hours) for instructions.